



TERMS & CONDITIONS

Jumeirah Park Sports Facility Usage & Booking

Issued on: 12 Feb 2024

1. Booking and Reservations:

Booking Process : Residents can book and reserve courts through the website only.
Limit on Duration : Court usage is limited to 1 hour per booking.

Exclusive Rights for coaching services have been granted to **Future Pro Sports**. Tennis Court #1 in District 2 will be reserved for tennis coaching services by Future Pro Tennis Academy. Private non-approved coaches will not be allowed to train.

2. Eligibility:

Children below the age of 14 years old must be always supervised by an adult. Coaching services for lower age groups are allowed, provided they are always supervised by competent and qualified coaches.

3. Fees and Payments:

Booking Fee : There will be No payment for court bookings. For fees related to coaching sessions, Please visit the website for more information.

Damages : Residents will be liable for any damage caused to the facility during usage.

4. Liability and Equipment Usage:

Use of the facilities is at each person's own risk and management assumes no liability for loss, damage, injuries, or death associated with the usage of the facilities.

5. Safety Guidelines:

For medical emergencies, contact [Dubai Ambulance Services \(998\)](#) or [Dubai Police \(999\)](#).

6. Cancellation Policy:

If the reservation holder fails to arrive within 15 minutes of their booking, the court will be released and made available for other users.

If three booked slots are missed by a resident within 30 consecutive days and without official cancellation of booking on the portal, the registered account may be suspended for 30 days.

7. Maintenance and Cleanliness:

Residents should report damages or issues promptly to **800 NAKHEEL (6254335)**, email help@nakheelcommunities.com, or refer to the provided T&C.

8. Closure Policies:

Courts may be closed due to maintenance or weather-related concerns; residents will be informed via communication.

9. Health Advisory:

Users are recommended to seek medical advice before engaging in physical activities; management is not responsible for health consequences.

10. Violation Consequences:

If three booked slots are missed by a resident within 30 consecutive days, without an official cancellation on the portal, the registered account may be suspended for a period of 30 days.